

Certification Examination Regulations and Course Description

This Certification Examination Regulations of the Steinbeis+Academy applies to the following course on the basis of the valid Framework for the Implementation of Certificate Courses (RZLG) in the current version.

Course title	International Mediation				
Fields of competences	Management	Personality Development	Education Management	Healthcare	Technology
		X			
Place(s) of implementation	Leipzig				
Graduation	Diploma of Advanced Studies (DAS)	Certificate of Advanced Studies (CAS)	Diploma of Basic Studies (DBS)	Certificate of Basic Studies (CBS)	
		X			
Qualification aim	Professional mediators, lawyers and other legal professionals will be enabled to use a comprehensive set of specialist knowledge, technical and intercultural skills, including online dispute resolution techniques to adequately assert crossborder mediation cases.				
RZLG-Supplementary admission requirement					
Teaching method	Classroom	Classroom/ Online	Online		
			X		
Language	English				
Workload in hours	Total	Seminar time	Self-study time	Transfer time	
	187	114	44	29	

Type of performance records (LNW)	Examination (K)	Presentation/oral examination (P)	Case (C)	Transfer paper (TA)	Project study paper (PSA)
	X		X		

Contents

Modules	Key topics	Seminar time/h
1. Basic Training: Introduction to International Conflict Management and Mediation	<ul style="list-style-type: none"> - Intercultural Communication - Characteristics of International Mediation - Conflict and Conflict Escalation in Intercultural Settings - Basic Theoretical Concepts and Practical Approach - Case Study - Role Play 	24
2. Online Course: Basics of International Mediation	<ul style="list-style-type: none"> - Alternative Dispute Resolution (ADR)- legal framework & mediator's responsibility - mediation styles and code of conduct - culture and communication - conflict analysis - negotiation - mediation stages - mediation techniques - co-mediation - Online Dispute Resolution 	54
3. Webinars: Special Aspects of International Mediation	<ul style="list-style-type: none"> - EU Cross-Border Commercial Mediation- listening to disputants - intercultural competence - AI - the new tool in the mediator's toolbox 	12

<p>4. Simulation: Working Practice</p>	<ul style="list-style-type: none"> -brainstorming exercises and practical simulations of cross-border mediation cases -working with high conflict cases -repetition: How to assess and manage conflict in cross-border settings -cooperation and communication skills -further development and discussions in the field results of the activity -awareness of cultural differences, stereotypes and attributions -work within international environments and deal with professionals holding different cultural and linguistic backgrounds 	<p>24</p>
<p>Scientific working methods</p>	<p>Takes place within the framework of the written editing of the case</p>	